

Mary Manjikian, Ph.D.

CHAPTER 3: THE ETHICAL HACKER

What is a Hacker?

- ◎ 'Hack'
 - Refers to unconventional methods
 - Negative and positive meaning
 - Unauthorized access
- ◎ Cybercrime
 - Cyber trespass
 - Cyber vandalism
 - Computer fraud
 - Cyber terrorism
- ◎ Laws
 - Computer Fraud and Abuse Act (CFFA)
 - US PATRIOT Act

Is Hacking Always Wrong?

- ◎ Ethically neutral
 - Hacking is skill set
 - Hackers similar to doctors, locksmiths, or martial artists
- ◎ User responsibility
 - “Open door”
- ◎ “Slippery slope”
 - Hacking leads to less-than-ethical activity



Why do People Hack?

- ◎ Nuisance
 - Cheating on video games
- ◎ Activist
 - Election tampering
- ◎ Crime
 - Identity theft, malware, ransomware
- ◎ Acts of War
 - Attacks on critical infrastructure



The professionalization of hacking

- ◎ “Old” hacker ethic
 - Not an ethical system
 - Aspiration by early hackers
 - Technologically deterministic
 - Declaration of the Independence of Cyberspace
 - Information has agency/will

New and old hacker ethics

- ◎ New values on intellectual property
 - Rejection of technological determinism and utopianism
- ◎ New Ethic
 - Hacker community defines values
 - Share code, don't freeload
 - People have right to privacy
 - Internet self-governing
 - Worlds are linked
 - Community self-governance

Development of a professional code

- ◎ Certified Ethical Hacker
 - “White-hat” hacker
 - Endorsed by NSA and DoD

- ◎ Certified Information Systems Security Professional (CISSP)
 - ISC Code of Ethics

White hat, black hat and grey hat hackers

- ◎ “Black hat hackers”
 - Malicious cyber action
 - Cyber hostage taking
 - Harm specific individuals, classes of individuals, corporations, agencies, or nations
 - Unauthorized access to systems

Ethics of Pen Testing

- ◎ Penetration testing
 - Practice of accessing another person's/company's system
 - Widely utilized
 - Utilizes traditional hacking and social engineering
 - Social engineering involves deception

Ensuring the legality of penetration testing

- ◎ Written agreements
- ◎ Certifications for pen testers
- ◎ Nondisclosure agreements
- ◎ Ethical issues
 - Virtue
 - Utilitarianism
 - Deontology

Going Deeper: The EFF

- ◎ Electronic Frontier Foundation (EFF)
 - US-based nonprofit
 - Champions civil liberties in cyberspace
 - Issues
 - Net neutrality
 - NSA surveillance
 - Blogger/journalist rights

Going Deeper: Bug Bounty Programs

- ◎ Rewarding hackers for reporting security flaws
 - Netscape in 1995
 - 2016, “Hack the Pentagon”

Application: Sharing Passwords

- ◎ Virtue Ethics
 - Does this make one *moral* (intent)?
- ◎ Utilitarian Ethics
 - What is the outcome?
- ◎ Deontological Ethics
 - Is there a universal principle?



Application: Ransomware

- ◎ Ransomware
 - Holds files “hostage” for “ransom”
- ◎ Reacting to ransomware
 - Attribution and jurisdiction problems
 - Should people pay?
- ◎ Ethics of paying a ransom
 - Paying may cause future harm
 - Duty to protect
 - Save “some” or “more”?

Discussion

- ◎ If you work in an authoritarian country, do you have to obey that country's laws to be an ethical hacker?
- ◎ How do you ethically approach setting up servers for illegal/immoral activities?
- ◎ How do the skills associated with hacking enhance/detract from society?